



Critical Information

NBN Home 100/20 Plan

Min Contract Term	1 Month
Charge	\$89.99 / month (inc GST)
Data Limit	Unlimited GB
Busy Period Speeds	Typical Evening Speed: 80/18 Mbps
Connection Types	FTTP, FTTN, FTTC, FTTB, HFC

Inclusions and Exclusions

✓	An NBN Internet Connection
✓	Public IPv4 Address
✗	Phone Service / Phone Number
✗	Networking Equipment
✗	Internal Cabling Work



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Billing Information	
Order Fee	\$29 Order Fee - Waived if purchasing new router from ISA with connection.
NBN New Development Charge	The NBN new development charge is a \$300 fee imposed by NBN on residents to help cover the costs of rolling out the NBN. This charge only applies to locations that NBN classifies as new development.
Downgrade Fee	\$11 Fee for downgrading a eligible plan.
Phone Services + Phone Number Porting	Is available using VOIP Technology. Additional Costs do apply, contact ISA for more information.
Router + Networking Equipment	ISA can provide and install. Additional Costs do apply, contact ISA for more information.