



# Critical Information

## NBN Business 50/20 Plan

<b>Min Contract Term</b>	1 Month
<b>Charge</b>	\$89.99 / month (inc GST)
<b>Data Limit</b>	Unlimited GB
<b>Busy Period Speeds</b>	Typical Evening Speed: 42/18 Mbps
<b>Connection Types</b>	FTTP, FTTN, FTTC, FTTB, HFC

## Inclusions and Exclusions

✓	An NBN Internet Connection
✓	Public IPv4 Address
✗	Phone Service / Phone Number
✗	Networking Equipment
✗	Internal Cabling Work



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Billing Information	
<b>Order Fee</b>	\$29 Order Fee - Waived if purchasing new router from ISA with connection.
<b>NBN New Development Charge</b>	The NBN new development charge is a \$300 fee imposed by NBN on residents to help cover the costs of rolling out the NBN. This charge only applies to locations that NBN classifies as new development.
<b>Downgrade Fee</b>	\$11 Fee for downgrading a eligible plan.
<b>Phone Services + Phone Number Porting</b>	Is available using VOIP Technology. Additional Costs do apply, contact ISA for more information.
<b>Router + Networking Equipment</b>	ISA can provide and install. Additional Costs do apply, contact ISA for more information.